

CURRICULUM VITAE

Dalsang Chung, DBA
1 University Parkway
Governors State University
University Park, IL 40466
Tel: 708-534-4935
E-mail: dchung@govst.edu

EDUCATION

- Doctor of Business Administration (DBA) in Management Information Systems, 1998
Department of Management and Information Systems, Mississippi State University
Minors: Statistics, Economics
- Master of Business Administration(MBA), 1986
Minnesota State University, Mankato
Mankato, MN 56001

PROFESSIONAL DEVELOPMENT

- SAS® Visual Statistics on SAS® Viya®: Getting Started Webinar, Aug. 24, 2018
- SAS Global Academic Program Summer workshops Cary, NC July 9-12, 2018
July 9, Manipulating Data and Analytics Using SAS University Edition
July 10, SAS Visual Analytics: Getting Started for Professors
July 11, SAS Visual Statistics for Professors
- Hold Students Accountable with Student Action Visualization Webinar by Pearson, Mar. 12, 2018
- Prevent Cheating During Online Exams with LockDown Browser and Respondus Monitor Webinar Workshop, Aug. 9, 2017
- SAP Summer Training 2017, Analytics, University of Wisconsin-Milwaukee, June 20-23, 2016
- SAP Summer Training 2016, Analytics, University of Wisconsin-Milwaukee, June 20-23, 2016
- Chicago IT Innovates by Pearson, Ditka's Restaurant, Oakbrook Terrace, IL Mar. 4th, 2016
- Respondus Test Bank Network Training Webinar workshop, Aug. 26, 2015
- New version of Blackboard 9 upgrade Training Workshop, The Cube, Jan. 15, 2015
- SAP Winter Training 2015, Simulation Game, Sam Houston State University, Jan. 5-8, 2015
- SAP Summer Training 2014, Configuration, University of Wisconsin-Milwaukee, July 7-10, 2014
- Faculty Development in International Business Globalization Seminars: Global Supply Chain Management, Memphis, TN, June 5-8, 2014

- IT Teaching Workshop, Carlson School of Management, University of Minnesota, May 22-23, 2014
- Biomedical and Healthcare Informatics: Opportunities and Challenges for MIS Researchers, Webinars, April 23, 2014
- The Author Series: Hossein Bidgoli Presents MIS 4, WebEx Mar. 4, 2014
- The Future of Higher Education in the US: MOOCs, a Case in Point; AIS Success Strategies Webinars: Feb. 27, 2014
- Blackboard 9.11 upgrade Training Workshop, ACS Lab, Feb. 19, 2014
- SAP Summer Training 2013, Intro to Global Bike, University of Wisconsin-Milwaukee, July 15-18, 2013
- NVivo Brown Bag Webinar: Discover New Social Media Research Capabilities with NVivo, June 10, 2013
- Econometrics Working Group: Session 1 – Introductory Econometrics, April 25, Summer session, July 25, 2013
- Blackboard 9.1 upgrade Training Workshop, GSU Library Fall, 2012
- Blackboard 9.1 Training Workshops(6 times), GSU Library Fall of 2011
- Course Technology Forum 2010, Chicago, IL Mar. 19, 2010
- SAP Summer Training 2009, Intro to Global Bike, University of Wisconsin-Milwaukee, July 27-31, 2009
- Podcast Workshop at ACS lab, Mar. 19, 2009
- SAP Training Workshop, at ACS lab, Oct. 3, 2008
- Student Retention Workshop I, II at GSU, Nov. 11, 2008, Mar. 12, 2009
- WebCT CE6 Workshop at GSU, July, 25, 27, Aug. 1, Aug. 15, Dec. 7, 2006
- Horizon Wimba (synchronized online education tool) training Workshop, at GSU (Sep. 15, 2006)
- Captivate Workshop at GSU (Mar. 2, 2006)
- Process and Portfolio Management Session at IBM Center, Chicago, Feb.16, 2005. The session includes Rational Portfolio Manager (PMOffice) and Rational Team unifying Platform(TUP)
- Illinois Interinstitutional Faculty Summer Institute on Learning Technologies, University of Illinois at Urbana-Champaign (May 17-20, 2004)
- Chicago Forum 2004 by Thomson Course Technology, The Westin Hotel Michigan Ave Chicago (April 2, 2004)
- Workshop of iAnywhere Solution Developer Workshop, Hilton Chicago and Towers (April 4, 2001)
- Workshop of Cooperative Learning, Jarvis Christian College (Summer, 1999) Earned Certificate for Cooperative Learning
- Workshop of the Council of Independent College, Holiday Inn, St. Louis (Summer, 1996)

PROFESSIONAL EXPERIENCE

- **Associate and Assistant Professor** (Dec. 2000-Present) Management Information Systems Department, College of Business and Public Administration,

- Governors State University: Courses taught include Business Analytics, Advanced Information Systems, System Analysis and Design, Business Systems Analysis, Project Management, Management Information Systems Business Information, Retrieval & Database Management, Database Development & Implementation, Business Systems Design & Prototyping, and Information Systems for Managers, Web-Enabled Database Systems, Internet Commerce Strategies, Basics of Information Technology,
- **Assistant Professor** (Aug. 1996-Dec. 2000) Division of Business Administration, Jarvis Christian College. Teaching 12 credit hours per semester, advise Computer Information systems major students. Courses taught include Introduction to Computer Information Systems, Visual Basic 6.0, Data Structure and Algorithm Analysis(PASCAL, Qbasic), Internet programming(HTML, Java Script), Introduction to Operating Systems(Windows 95, 98), Management Information Systems, Data Communication and Network, Managerial Economics, Production and Operation Management, and Quantitative Business Analysis. In 1998 and 1999, I was selected as a summer special lecturer for AMP(Alliance Minority program)
 - **Visiting Professor** at Huree University of ICT, Ulaanbaatar, Mongolia (July 1, 2007 to July 30, 2007) Course taught: Strategic Corporate Information Systems.
 - **Teaching Assistant**, Department of Management and Information Systems, Mississippi State University. Course taught include Advanced Statistics (August 1989 - May 1990)
 - **Instructor**, Mississippi state University at Meridian branch. Courses taught include Money and Banking, and Advanced Statistics(August 1988 – May 1989)

COURSES TAUGHT

- Business Analytics
- System Analysis and Design
- Advanced Information Systems
- Management Information Systems
- Information Systems for Managers
- Business Systems Analysis
- Basics of Information Technology
- Web-Enabled Database Systems
- Business Information Retrieval & Database Management
- Internet Commerce Strategies
- IT Project Management
- Database Development & Implementation
- Business Systems Design & Prototyping
- Visual Basic

- Microsoft Access
- Data Structure & Algorithm Analysis(Pascal)
- Introduction to Programming(Qbasic)
- Internet Programming(HTML)
- Data Communication & Network
- Production and Operation Management
- Managerial Economics
- Quantitative Business Analysis
- Business Statistics I, II
- Money & Banking

GRANTS AND AWARD

- COB Small Grant (\$800), 2018
- Teaching with Technology Stipend (\$1,000): Develop ITEC 420 as a web-enhanced course, Governors State University, 2006
- Faculty Professional Development Award (\$1,000), Governors State University, 2006
- Faculty Professional Development Award (\$1,000), Governors State University, 2004
- Online Development Workshop Stipend (\$475), Governors State University, 2004
- University Research Grant (\$250) Governors State University, 2004
- Funded \$48,000 project for minority Alliance Participation (AMP), 1998
- IBSP(International Business Strategic Program) Scholarship, Feb. 14, 1996

INSTITUTIONAL SERVICE

Governors State University

- Graduate Council (2018 –Present)
- Special Admissions Committee (2017-Pesent)
- Division Personnel Committee (Chair, 2017-Present, 2013- 2014)
- Brown Bag Committee (2017-Present)
- University Personnel Committee (2014-2017)
- Faculty Development Committee (2014-Present)
- Student Development Committee(Chair, 2015-2016)
- Assurance of Learning Committee (2012-2014)
- Cross Cultural Competency Subcommittee (2013-2014)
- Copyright Committee (2005-Present)
- Sabbatical Review Committee (Nov. 2013, Nov. 2010)
- Faculty/Student Development Committee (2011-2012)
- Economic Faculty Search Committee(2010-2011)
- Accounting Faculty Search Committee(2010-2011)
- Curriculum Committee(2009-2010)
- Faculty/Student Development Committee, co-chair (2008 - 2009)
- Assessment Committee (2008-2009)
- CBPA Dean’s Search Committee(2008)

- Faculty Senate (2002-2006)
Served as a Web developer and administrator for the Faculty Senate Web site
- Thesis Examination & Quality Subcommittee, member (2005-2007)
- Policy Monitoring Committee (2005-2007)
- Physical Resources Committee (2005-2007)
- ACBSP Committee (2004-2005)
- CBPA Website subcommittee (2004)
- MIS Planning Committee (2004)
- AFE/MIS Curriculum Committee (2002-2008)
- CBPA Curriculum Committee, member (2002-2008)
- Student Speaker Commencement Committee(2002)
- University Review Board of Human Subjects, member (2001-2005)
- Educational Policies Committee, member (2001-2002)
- Commencement, Marshal (2002-2008, 2012)

Jarvis Christian College

- Curriculum Development Committee, member (1998-1999)
- Technology Committee, member (1998-2000)
- Faculty Life Committee, member(1999-2000)
- Library Committee(1998-2000)
- Coordinator Computer Information Systems(1997-98)

STUDENT SERVICES

- MIS Club, Advisor –Governors State University (2006 - Present)
- Student mentor: Jarvis Christian College (1996-2000)
- Computer Information Systems major students Advisor, Jarvis Christian College (1996-2000)

COMMUNITY SERVICE

- Annual Crop Walk, Walker, fund raiser, 2002-Present
- Served as a non-skilled worker for house project, Red Bird Mission Work Camp, Beverly , KY May 12-18, 2013, May 11-17, 2014
- Annual Run for Love, Glenview, IL 2010-12
- Served as Medical Team member in El Estor, Guatemala from April 14 to 21, 2012.
- Computer lecturer, Korean United Methodist Church of South Suburban Chicago, 2006, 2008
- Library Computer Circulation System administrator, Korean United Methodist Church of South Suburban Chicago, 2005-2006
- Annual Diversity Dinner (Part of Healing Racism Organization)
Served as a host, 2005
Diversity Dinner, participant, 2002-2004
- Web developer and administrator, Korean United Methodist Church of South Suburban Chicago, 2002-2004

PROFESIONAL AFFILIATIONS and SERVICES

- Reviewed articles, “ANALYSIS AND PREDICTION OF REAL ESTATE PRICES: A CASE OF BOSTON HOUSING MARKET” and “EXAMINATION OF IGNORING READ MESSAGE BEHAVIOR IN INSTANT MASSAGER” for Issue of Information Systems, 2018
- The 49th Annual Decision Sciences Institute -Chicago, IL, Nov. 21-24, 2018 will serve as a session chair for the Social Media and Internet of Things session.
- 20th AMCIS(American Conference for Information Systems) Reviewed "On the Understanding of Agile Methods and Their Practice in Brazil" 2014.
- 19th AMCIS(American Conference for Information Systems) at Hilton Chicago from Aug. 15 to 18, 2013 served as a session chair for two sessions.
- Latin American Business Schools conference <http://www.balas.org/> Reviewed “Innovation in Healthcare Practice: The Implementation of PACS at the Brazilian National Cancer Institute (INCA)” Aug. 2011
- International Journal of Social & Organizational Dynamics in Information Technology(IJSODIT) (Mar. 2010) Served as a Reviewer
- Decision Sciences Institute (DSI) (1996 – 2010)
Served as a Reviewer for 2004, to Present DSI
Served as a Session Chair for 2006 and 2008DSI
- The Society for the Advancement of Information Systems (SAIS)
Served as a Reviewer for 2007 SAIS
Served as an Advisory Council (2005 – 2009)
Served as an Executive Committee(2010-Present)
- Better Investing(formerly, NAIC)
Served as a Director for BI(Better Investing), Illinois West Chapter (2006-2010)
Served as an Associate Director for BI(Better Investing), Illinois West Chapter (2004-2005)

RESEARCH INTEREST

- IT adoption, Social Media, E-commerce, Innovative Education (E-Learning), Ethics and Privacy in Information Systems, Cross-Cultural studies in IT.

Refereed JOURNAL AND PROCEEDING PUBLICATION

- AN EXPLANATORY STUDY ON THE BUSINESS ANALYTICS PROGRAM IN THE U.S. UNIVERSITIES co-authored with Hae Y. Choi and Sun Gi Chun was published in the Issues in Information Systems Vol. 18 2017
- SOCIAL MEDIA USE IN HEALTH CARE: WILL IT BE EMBRACED BY Millennials? co-authored with Sun Gi Chun was published in the Issues in Information Systems Vol. 18 2017

- “EMPIRICAL STUDY ON DETERMINANTS FOR THE CONTINUED USE OF MOBILE SHOPPING APPS” co-authored with Sun Gi Chun and Hae Y. Choi was published in the *Issues in Information Systems* Vol. 17 Issue 2, 2016. pp. 33-43.
- “WILL APPLE PAY, GOOGLE WALLET, AND OTHER MOBILE PAYMENT SERVICES BE ACCEPTED AS A SECURE AND VIABLE PAYMENT OPTION?” co-authored with Laura L. Burke was published in the *Refereed Proceeding by MBAA International 2016—SAIS Annual Conference* in April 2016.
- “Mobile Users’ Perception and Adoption of Biometric Authentication” co-authored with Sun Gi Chun was published in the *Refereed Proceeding of the 2015 Decision Science Institute*.
- “ADOPTION AND IMPLEMENTATION OF CLOUD COMPUTING SERVICES: A RAILROAD COMPANY CASE” co-authored with Sun Gi Chun was published in the *Issues in Information Systems* Vol. 15, 2014. pp. 276-284.
- “ARE STUDENTS SATISFIED WITH THE USE OF SMARTPHONE APPS?” co-authored with Sun Gi Chun and Yong B. Shin was published in the *Issues in Information Systems* Vol. 14 Issue 2, 2013. pp. 23-33.
- “A CRITICAL REVIEW OF POPULAR MULTI-CRITERIA DECISION MAKING METHODOLOGIES” co-authored with Yong Shin, Seungho Lee and Sun Gi Chun was published in the *Issues in Information Systems* Vol. 14 Issue 1, 2013. pp. 358-365.
- “An Empirical Study on Determining Factors for Consumers’ Online Streaming and Peer-To-Peer File Sharing” co-authored with Sun Gi Chun was published in the *Issues in Information Systems* Vol. 13 Issue 2, 2012. pp. 201-208.
- “An Exploratory Study on Determining Factors for the Smartphone Selection Decision” co-authored with Sun Gi Chun was published in the *Issues in Information Systems* Vol. 12 Issue 1, 2011. pp. 291-300.
- “Hospital Administrators’ Perception on the Adoption of RFID: Empirical Study Including Privacy/Security”, co-authored with Sun Gi Chun was published in the *Refereed Issues in Information Systems*, Vol. X, No. 2, 2009, pp.390-399.
- “IT Governance and career inroads for new graduates” co-authored with Zain Khan was published in the *Refereed Proceeding of the 2007 Decision Science Institute*.

- “Collaborative Synchronous Online Learning through Discussion: its impact on the Students’ Satisfaction”, co-authored with John Simon, was accepted in the Refereed Proceeding by MBAA International 2007—SAIS Annual Conference in March 2007.
- “The Influence of Computer Self-Efficacy on the Effectiveness of Web-based learning using WebCT course tool” co-authored with William Nowlin was published to Refereed *Research Journal of the ooi Academy, Transaction on Information Systems*. Spring 2006, Volume 6, No.1. ISBN 0-9703797-5-7.
- “Overview of administrative simplification provision of HIPPA”, co-authored with Kyusuk Chung, YangHee Joo was published in the Refereed *Journal of Medical Systems*, February, 2006, Volume 30, No. 1.
- “Students’ View of Web-based online Learning from Discussion Group”, co-authored with Kathy Hamby, Edna Fry and William Nowlin, was published in the Refereed Proceeding by MBAA International 2006—SAIS Annual Conference in March 2006.
- “The Effectiveness of Web-based On-Line Learning Using WebCT Courseware” co-authored with Dong Tak Oh was published in the Refereed Proceeding by MBAA International 2006—SAIS Annual Conference in March 2006.

CONFERENCE PAPERS AND PRESENTATIONS

- “Descriptive Analysis of Social Media Adoption and Utilization in AACSB School” co-authored with Indira Srikoo, Sun Gi Chun will be presented to The 49th Annual Decision Sciences Institute -Chicago, IL, Nov. 21-24, 2018
- “ISSUES ON THE IMPLEMENTATION OF BLOCKCHAIN TECHNOLOGY FOR ENTERPRISE SYSTEMS” co-authored with Sun Gi Chun will be presented to IACIS(International Association for Computer Information Systems) – Clearwater, FL. Oct. 3-5, 2018
- “WILL APPLE PAY, GOOGLE WALLET, AND OTHER MOBILE PAYMENT SERVICES BE ACCEPTED AS A SECURE AND VIABLE PAYMENT OPTION?” co-authored with Laura L. Burke will be presented to MBAA International 2016—SAIS Annual Conference at Palmer House Hilton Chicago from April. 13 to 15, 2016
- “Mobile Users’ Perception and Adoption of Biometric Authentication” co-authored with Sun Gi Chun was presented to The 46th Annual Decision Sciences Institute -Seattle, WA, Nov. 21-24, 2015

- “ADOPTION AND IMPLEMENTATION OF CLOUD COMPUTING SERVICES: A RAILROAD COMPANY CASE”
co-authored with Sun Gi Chun was presented to the IACIS(International Association for Computer Information Systems) – Las Vegas, NV. Oct. 1-4, 2014
- “An Empirical Study on Determining Factors for Consumers’ Online Streaming and Peer-To-Peer File Sharing” co-authored with Sun Gi Chun was presented to the IACIS(International Association for Computer Information Systems) – Myrtle Beach, SC. Oct. 3-6, 2012
- “An Exploratory Study on Determining Factors for the Smartphone Selection Decision” co-authored with Sun Gi Chun was presented to the IACIS(International Association for Computer Information Systems) - Mobil, AL. Oct. 5-8, 2011
- “An Comparison Study of the Perception of Social Networks’ impact on the Evolution of Advertising: the US and Korea” was presented to The 41th Annual Decision Sciences Institute –San Diago, CA, Nov. 20-23, 2010.
- “Computer-Mediated Communications: The Effect of Social Networks on the Evolution of Advertising”, co-authored with Herman Harrison, Nathan Banks Jr., and Donald Washington, was presented in the Refereed Proceeding by MBAA International 2010—SAIS Annual Conference in March 2010.
- “Users’ Concerns, Awareness and Attitude in Social Networking” was presented to The 40th Annual Decision Sciences Institute -New Orleans, LA, Nov. 14-17, 2009.
- “Students’ Acquaintance and Needs of IT Governance” was presented to The 39th Annual Decision Sciences Institute -Baltimore, MD, Nov. 22-25, 2008.
- “Empirical Study on the Hospital Administrators’ Perception of RFID and Their Adoption Decision” was presented to The 39th Annual Decision Sciences Institute -Baltimore, MD, Nov. 22-25, 2008.
- “The Cultural effect on Ethical Perceptions of Downloading Music from Peer-to-Peer Web site” was presented to The 37th Annual Decision Sciences Institute -San Antonio, TX, Nov. 18-21, 2006.
- “The Influence of Computer Self-Efficacy on the Effectiveness of Web-based learning using WebCT course tool” worked with William Nowlin was presented to The 36th Annual Decision Sciences Institute -San Francisco, CA, Nov. 19-22, 2005.
- “The Fair-use of Copyrighted Digital Media over the Internet between Multinational Corporation Managers” was presented to The 35th Annual Decision Sciences Institute – Boston, MA, Nov. 20-23, 2004.
- “Emerging Technologies: Are They Good or Bad?” was presented to the 35th Annual Decision Sciences Institute – Boston, MA. Nov 20-23, 2004.
- CBPA Dean’s Cyber Discussion of Learning on the Internet: A Student and Faculty Partnership” was presented to ACBSP Region 4(Great Lakes Region) 2004 Regional Meeting, Schaumburg, IL, Sep 29-30, 2004.

- “Combining Research Methods: Qualitative and Quantitative” was presented to International Symposium on Research Methods (ISRM) at AMCIS(Americas Conference on Information Systems), New York, NY , Aug 5-8, 2004.
- “Exploratory Study on the Impact of Organizational context on Data Warehouse” was submitted at AMCIS (Americas Conference on Information Systems), New York, NY , Aug 5-8, 2004.
- “Ethical Perception Differences in Digital Transmission and the Frequency of Use of the Internet Between Multinational Corporation(MNC) Managers: Cultural Study,” was presented to The 34th Annual Decision Sciences Institute – Washington D.C. , 2003
- “Effects of Streaming Technology Adoption in B2C” was submitted at AMCIS (Americas Conference on Information Systems), Tempa, FL, 2003.
- “Differences in Ethical Perception of MNC Managers toward the Workplace Privacy and Free Access to the Internet: Cultural Study,” was presented to The 33rd Annual Decision Sciences Institute – San Diago, CA, 2002
- “Multinational Corporations Managers’ Ethical Perception toward the Usage of the Internet,” was presented to The 30th Annual Decision Sciences Institute – New Orleans, LA, 1999
- “An Empirical Cross-Cultural Study of Ethics in the Area of Digital Media,” Was presented to The Fifth Annual Cross-Cultural Meeting - Atlanta, GA, 1997
- “Knowledge and Attitude of Historically Black College Students toward Software piracy,” was presented to Institute for Operation Research and the Management Science National Meeting - Dallas, TX, 1997
- “An Intranet Based Intelligent Agent Approach to Organizational Process Modeling and Execution,” participated as a discussant in The 28th Annual Decision Sciences Institute - San Diago, CA, 1997
- “End-User Computing Satisfaction: An Empirical Study,” was presented to Northeast Decision Sciences Institute Regional Meeting - Pittsburgh, PA, 1991
- “Building up an Expert System for Selecting Operation Research Techniques,” was presented to TIMS/ORSA National Meeting - Las Vegas, Nevada, 1990
- “Expert systems: An Exploratory Study of Organizational Problems,” was presented to TIMS/ORSA National Meeting - Denver, CO, 1988

REFERENCES

- Dr. J.P. Shim, Executive Director of Korean-American Business Center
Dept. of Computer Information Systems
J. Mack Robinson College of Business, Georgia State University
E-mail: jpshim@gsu.edu
404-413-7370
- Dr. Beimnet Teclezghi, Professor
Department of Mathematics College of Arts and Sciences,
New Jersey City University

G223, Jersey City, NJ 07305-1597

E-mail: bteclezghi@njcu.edu

201-200-3201

- Dr. Heung D. Kim, Professor

Department of Computer Science, College of Arts and Sciences

5500 North St. Louis Avenue, Chicago, Illinois 60625-4699

E-mail: H-KIM@neiu.edu

847-753-9539